

Public Authority	Public Broadcasting Services Ltd.
Description of the department/directorate/entity's structure	<p data-bbox="920 424 1496 456">Malta's Public Service Broadcasting Provider</p> <p data-bbox="920 504 2051 651">Public Broadcasting Services Limited (PBS) is <a href="#">Malta's public service</a> media provider which operates 3 television HD channels, three radio stations and a website portal (in English and Maltese) covering news, current affairs, culture, education, entertainment and sports.</p> <p data-bbox="920 699 2051 1005">It is inspired by its fundamental Mission Statement and its Vision to deliver public broadcasting services to the highest production standards possible. It strives to do this with due impartiality and balance as dictated by the constitutional provisions. PBS operates with the objective of enhancing its positive impact in the widest sense possible for the well-being of Malta. The entrenched Core Public Service Media Values and Principles encompass a wide range of drivers that include Commitment and promotion of a stable, distinct, legal, technical, and financial framework for a viable public service media organization.</p> <p data-bbox="920 1053 1585 1085">Excellence and Distinctiveness are its major drivers.</p> <p data-bbox="920 1133 2051 1279">While PBS is partly funded by government grants, it operates on the commercial market to support its financial sustainability. TVM is Malta's most watched local television channel with an audience share of 47.9% peaking at 197.395 views whilst TVMNews+ has an audience share of 8.1% totalling to 33,465 views.</p> <p data-bbox="920 1327 2051 1401">PBS is an active member of the European Broadcasting Union and endorses the EBU's VISION 2020 and the Declaration of the Core Values of Public Service Media (PSM).</p>

	Driven by these inspirational Values, PBS relentlessly aims to attain the status of the most relevant and trusted source of information and commercial payback to its partners, encompassing the national broadcaster's fundamental leadership role in the audio-visual sector and media intelligence.
Description of the department/directorate/entity's functions and responsibilities	PBS Ltd is the National Broadcaster which presently transmits on 3 TV channels and 3 radio channels.
General description of the categories of documents the department/directorate/entity holds (including exempt documents)	Main documentation include; HR Files, contracts of employment, sales, programmes and suppliers, internal written communication e.g.: internal memos, internal policies, etc, circulars, board of directors' minutes, and manuals of various key functions.
Description of all manuals and similar types of documents which contain policies, principles, rules or guidelines in accordance with which decisions or recommendations are made in respect of members of the public (including bodies corporate and employees of the public authority in their personal capacity)	As a Limited Liability Company main manuals include: the Broadcasting Act as regards the general public and the Company's collective agreement as regards employees.
Statement of the information that needs to be available to members of the public who	FOI Officer Public Broadcasting Services Ltd. 75, St. Luke's Road

<p>wish to obtain access to official documents from the public authority, which statement shall include particulars of the officer or officers to whom requests for such access should be sent</p>	<p>G'Mangia <a href="mailto:foi@pbs.com.mt">foi@pbs.com.mt</a></p>
<p>Details of Internal Complaints Procedure</p>	<p>An applicant whose request for information is refused, or who is otherwise not satisfied with the information provided, its format or the extension of the deadline for the submission of the notification indicating whether a request would be met or not, may address a complaint through the internal complaint procedure which may be submitted through the FOI portal. The complaint should be addressed to the Entity's FOI Office, who shall bring the complaint to the attention of the officer responsible. The officer shall reply to the applicant within 10 working days from receipt of the complaint.</p> <p>The officer responsible shall inform the applicant of the decision taken with respect to his or her complaint, and in the event of confirmation of a decision not to release to the format of the information, shall explain the reason thereof.</p>
<p>Other Information</p>	<p>Office Working Hours: 08:00hrs – 16:30hrs</p> <p>Payments to be made by cheque payable to PBS Ltd.</p>
<p>Public Authority Contact Details</p>	<p>Public Broadcasting Services Ltd.</p> <p>75, St. Luke's Road G'Mangia Tel. No. 22913100 <a href="mailto:info@pbs.com.mt">info@pbs.com.mt</a></p>

